PROBONDultra®-Colours & Metallics
WARRANTY STATEMENT

Warranties are normally issued to individual clients for specific projects, with regard to location, usage, type and colour of panel.

However as a general rule, the paint finish is guaranteed as specified below for up to 7 years for PROBOND® Ultra Colours and Metallics.

Surface Finish

PROBOND® Architectural guarantees that within the Warranty Period of 7 Years that the Finish will not peel, check or crack (except for slight crazing or cracking as may occur on normal roll-forming or brake bending and which is accepted as standard, or when cracking or crazing is the result of metal fracture).

> PROBOND® warrants that during the Warranty Period, the Finish will not chalk, fade or change color (Hunter Color Difference) as below:

Detail	Test method	Area A	Area B	Area C
Color change	ASTM D2244-85	≤ (7) E units	≤ (8) E units	≤ (9) E units
Chalk rating	ASTM D4214-89	≤ 8	≤ 7	≤ 6

Comparison results of an unexposed panel to an exposed panel after removal of dirt and chalk:

Area	**Latitude**
Area A	45°N ≤ Latitude or 45°S ≤ Latitude or Above the 45 degrees of Northern Latitude or Southern Latitude.
Area B	30°N ≤ Latitude ≤ 45°N or 30°S ≤ Latitude ≤ 45°S or Within 30 degrees and 45 degrees of Northern Latitude or Within 30 degree and 45 degrees of Southern Latitude.
Area C	30°N ≤ Latitude ≤ 30°S or Within 30 degree of Northern Latitude and 30 degrees of Southern Latitude.

> Where the Material that is deemed to be finished on both sides; this Warranty is valid for the visible side of the Material only.

> It is acknowledged that fading or color changes may not be uniform if the surfaces are not equally exposed to sunlight and the elements.

> Uniform fading and colour change is not warranted, as exposure to sunlight and extremes of weather and temperature will cause coloured surface to gradually fade, darken, chalk and acquire surface accumulation of dirt or stains.

> This Warranty does not cover defects attributable to causes or occurrences beyond PROBOND®'s control and unrelated to the manufacturing process, including but not limited to, faulty or improper installation, exposure to corrosive atmosphere (such as those contaminated with salt spray, acid rain, harmful chemicals or vapours), mildew, unreasonable use, misuse, physical abuse, accidental damage, vandalism, use of incompatible accessories, fire, flood, earthquake, lightening, ice or windstorms, or other acts of God, wind-borne objects, building settlement or structural failures (including walls and foundations) or the use of harmful cleaning compounds, intermittent or continual submersion in water or any other liquid

or solid material, deliberate damage, improper handling by erectors, improper fabrication of flat sheet, mechanical damage or any other physical damage.

> This Warranty does not cover damage to and/or failure of the Finish caused by improper storage or handling of the Material prior to installation; improper handling, shipping, processing (such as fabrication at temperatures below 60”F(15.5’C)); scratching and abrading of the Finish during or after installation; standing in or ponding water; or improper cleaning of the Material.

> PROBOND® recommends that a systematic maintenance program including a fresh water final rinse be undertaken in areas of high salt concentration (such as those adjacent to the seaside and/or in industrial environments) so as to prevent the accumulation of concentrated salt deposits.

> This Warranty does not apply to Material located within 2000 metres of heavily polluted or industrial areas, seaside and sea-spray locations or other extreme environments.

> PROBOND®, subject to the conditions herein, warrants that the Material referenced herein will be free from defects in material and workmanship. This warranty does not apply to Materials which have been or are exposed to smoke, fire, radiation, salt spray, organic solvents, concentrated detergents, wetting agents, harmful fumes or foreign substances in the atmosphere or to materials damaged by malicious mischief, vandalism, improper handling or improper installation.

> This Warranty does not cover issues arising along H-mould not sealed adequately in accordance with the PROBOND® installation guidelines.

> Similarly it excludes installations which fail to follow the guidelines regarding expansion and contraction rates, especially with regard to dark colours and long sheets.

> The Warranty does not cover sheets applied horizontally or on an angle, especially when used in roofing situations.

> Sheets fitted in close proximity to other metal objects which are inadequately earthed resulting in deterioration through electrolysis, are not covered by this warranty.

Structural

> PROBOND® warrants that the panels are guaranteed not to de-laminate for a period of up to 7 years, when correctly installed using the installation method as recommended by PROBOND® Architectural.

In the event of failure

Any failure of the Material covered by this warranty to comply with this warranty is as follows:

> PROBOND®’s exclusive liability and the Purchaser’s rectification under this Warranty, shall be limited to the refinishing, replacing or reimbursement of the cost of refinishing or replacing the Material exhibiting a defective Finish.

The cost of labour for such replacement, repair or remedial work will be covered by PROBOND® during the first 3 (three) years if the failure is mutually confirmed. Within the first year after purchase, the reimbursement will be in full; between 1 and 3 years after purchase, the amount will be calculated at the discretion of PROBOND® on a pro rata basis. After 3 (three) years for such replacement, repair or remedial works undertaken, PROBOND® will replace Materials only, if the failure is mutually confirmed.

All costs for replacement, repair or remedial works on defective Material are to be discussed and confirmed prior to being undertaken.

> If a quality problem is found with the Material, the Purchaser shall inform PROBOND® in written form within 2 weeks, providing the PROBOND® Production Batch No and samples of the defective Material. PROBOND® will review the samples in order to determine and provide a mutually agreeable solution.

This is the only Warranty offered by PROBOND®. PROBOND® are not responsible for any other express or implied warranties, including those relating to consequential damages and/or fitness for purpose.